Fringe Toronto

SMARTPHONE APP:

Is it right for my organization?

Fringe's research

- ▶ Demographic information
- ▶ Unique qualities of our festival
- ► Features we were looking for in an app
- ▶ Other fringe festivals

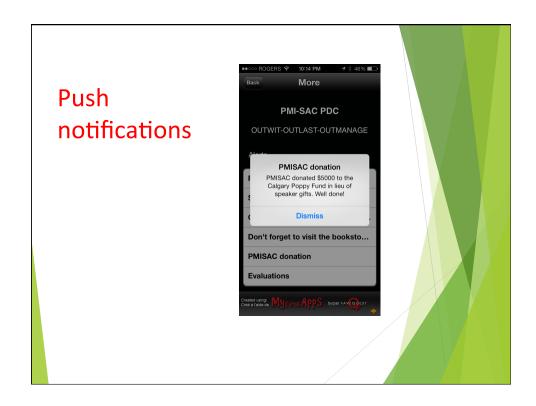
Native App vs. Responsive Design Website

- ▶ Pros and cons
- ► Linking to ticket buying page

White Label App vs. Custom App

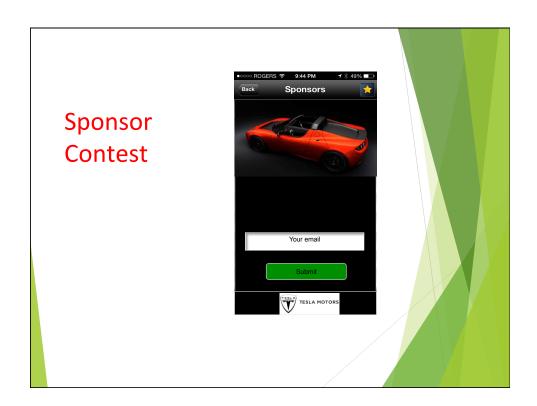
- ▶ Pros and cons
- ▶ Fringe's choice to go with white label in year 1

Example of white label solution The second of the second









Fringe Festival app stats from Yr 1

- ▶ 1644 downloads:
- ▶ 83% through itunes
- ▶ 16% through google play
- During festival the app was launched approx. 400 times per day
- ▶ Banner impression stats for sponsors
- ► In future we would track ticket sales driven through app, shares on social media, users who create favourites, average session times



